### "Fixed mobile convergence for an integrated operator: a techno-economic study"



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#### Contributors Partners in ECOSYS project











# Objectives

- To study the fixed-mobile convergence (FMC) of services and networks
- To develop migration scenarios for different players in the FMC ecosystem.
- To support the regulatory decisions on fixed-mobile convergence





### Approach

- Definition of the concept of FMC
- Identification of the key players in the FMC ecosystem
- Identification of the key drivers for FMC adoption by different players in the FMC ecosystem.
- Quantitative modelling of the FMC migration scenarios for two players:
  - Integrated operator in a large western European market.
  - Pure play mobile operator in an emerging market.



# The motivation for technoeconomic evaluation





#### ECOSYS/TONIC Tool - Methodology



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# Steps in Network Evaluation

- Definition of service basket
- Network scenarios
- First Simulations Main Financial results
- Sensitivity and Risk Analysis
- Evaluation Recommendation and Guidelines





#### The Tool

#### Based on Office 2003 platform

- Excel & Access
- Automatic sensitivity analysis
- Compatibility with Risk Analysis Tool(s)

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A10 - ExpertMode								
	Α	В	С					
1	Name	Value	Example					
2	SizeArchitecture	3	4					
3	StartYear	2004	1998					
4	NumberOfYears	10	6					
5	CreationDate	Δευτέρα, 15 Οκτώβριος 2001	no change					
6	NameTdb	C:\Arkas\Tonic\tool\TONICTOOL_V1	no change					
7	TemplateVer	1.5	no change					
8	TeratoolVer	1.0	no change					
9	UseCustomFormulas	No	No					
10	ExpertMode	Yes	No					
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### The tool & its database

		Auto									
	Component	Update	Level	ItemType	M_Rate	M_Hours	WriteOff	ReferencePrice	Refere		
	GPRS_and_UMTS_DNS	1	FP1	Material/Electronics	80,0	0	5	15.000			
1	GPRS_and_UMTS_Firewall	1	FP1	Material/Electronics	80,0	0	5	70.000	1		
1	GPRS_Charging_gw	1	FP1	Material/Electronics	80,0	0	5	380.000	28	-	
1	Middleware	1	FP1	Material/Electronics	0,05	0	5	15			
1	UMTS_Billing_system	1	FP1	Material/Electronics	0,05	0	5	6.000.000	j.		
	UMTS_Call_Processing_Serv	1	FP1	Material/Electronics	0,05	0	5	2.000.000			
1	UMTS_HSS	1	FP1	Material/Electronics	0,05		5	2.000.000	2		
	UMTS_MediaGateway_circuit	1	FP1	Material/Electronics	0,05		5	600.000			
	UMTS_MediaGateway_ip_mu	1	FP1	Material/Electronics	0,05	0	5	2.100.000	)		
	UMTS_MSC_Server	1	FP1	Material/Electronics	0,05	0	5	1,800.000			
	UMTS_MSC_upgrade	1	FP1	Material/Electronics	0,05	0	10	200.890			
	UMTS_OMC	1	FP1	Material/Electronics	80,0	0	10	7.000.000		_	
	Authentication Server	1	FP0	Material/Electronics	0,05	0	5	580.000			
	GPRS_and_UMTS_GGSN_S	1	FP0	Material/Electronics	80,0	0	5	TONIC TI		- 1 0	
	UMTS_CAMEL_Server	1	FP0	Material/Electronics	80,0	0	10	S IUNIC TOOL	databas	e 1.0	
	UMTS_GMSC_Server	1	FPO	Material/Electronics	80,0	0	5	TONIC	da	tabase 1	0
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-1										1	
								Cost Compone	entsi	Other Database	Switch to Main
								Services		Create Database	Exit TONIC



Data Source:

C:\Arkas\Tonic\mvno model\UmtsDb.tdb

Classes

Set Study Period

? X



# Main Financial Results

- Net Present Value, NPV
- Internal Rate of Return, IRR
- Payback Period
- Financial indicators
  - Investments
  - Running Costs
  - Revenues
  - Cash Flows
  - Depreciation
  - Profits
  - Taxes
  - Retained Cash Flows
  - Cash Balance
  - Rest Value





# Integrated operator (scenario description)

- Operator owns already both 3G mobile and fixed networks

   Country Type
   Large

   Total population in
   Large
- Reasons for the FMC
  - Reduce the OPEX costs
  - Retain the existing customers
  - Keep the revenues at least the same levels
- □ Gradually convergence through IMS (beginning 2007)→ finally an all IP network
- Only the differences (Delta) between the non-FMC and FMC case are considered
- Operator on a "Western" European country type (calculated average from France, Germany, Italy and UK)

Country Type	Large					
Total population in 2005	65 200 000					
Population growth	0,3% per year					
Area of the country (km <sup>2</sup> )	370 000					



#### Integrated case (key assumptions)





#### **OPEX** assumptions

- Network related elements: (network operation, OSS operation, maintenance and repair of the network elements, equipment and software licenses, rental of network resources, costs for site rental and electricity)
- Marketing and sales related elements: (sales and marketing, customer acquisition and subsidisation)
- **Customer service related elements:** (customer care, charging, billing, call center)
- □ IT, support and service development related elements: (service management, design and development of new services, Business IT, management support, costs regarding to purchasing licenses for content delivery)
- Interconnection and roaming costs: (termination fees for calling or completing a call or a session originated or terminated in another network)

OPEX category	Mobile operator	Fixed Operator	FMC operator
Network	20%	25%	25%
Marketing and sales	26%	30%	35%
Customer care	8%	10%	7%
IT, support and service	11%	15%	15%
Interconnection and roaming	35%	20%	18%
			*****





#### CAPEX - OPEX Breakdown



Almost 60% of the total amount is for the CSC and MGW elements of IMS, while the installation of IMS is 20%

The major contributors are the Marketing and sales (33%) and Network (26%)





# Integrated case (OPEX)



The operator will actually reduce its OPEX compared to the non-FMC situation (negative values).

Delta OPEX = New (FMC) OPEX – Old OPEX





## Financial Results



•Figure shows the differences between FMC and not FMC cases (results are clearly positive in relative terms)

 Increased OPEX the first years but OPEX savings near 700 M€ in 2014 (almost 7% of the total yearly OPEX of the operator)

•Slight revenue degradation because of price reductions in the bundles provided

•If not FMC loss in his market share that will decrease revenues and cash balance

Delta Revenues = New Number of FMC subscribers \* (New ARPU – Old ARPU) Delta OPEX = New OPEX – Old OPEX Investments = Investments IMS+ Investments Hotspots





### Summary

- Each operator has to make decisions on this migration based on its existing characteristics. Therefore, there is no single convergence solution that fits all the players
- An integrated operator will have stronger motivations for beginning the FMC than those operators only owning fixed or mobile networks.
- □ The new FMC services will be the mean to keep the current market shares and even increase them in order to maintain the revenues.
- In the FMC case the operator faces increased OPEX the first years but achieves significant savings in the last years of the study period.
- If the operator does not invest in FMC it will eventually start experiencing a loss in his market share that will decrease its revenues and cash balance.
- An Integrated FMC operator can keep the customer base, and almost keep the revenues, but save in the long run in OPEX, and thus make a reasonable business case.



# Time for Questions & Answers





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or



